Remote Implementation and Customization of DWP for the Central Bank of Nigeria

Background

The Central Bank of Nigeria (CBN) is the apex monetary authority of Nigeria. Its Statistics Department is its key branch responsible for collecting and disseminating economic and financial data. The Department's databasing software was no longer meeting their needs. The Department was looking for a solution that makes data management easy, and that will help securely open large databases to users inside and outside the organization. DataWarehousePro happened to be at the right time, at the right place, with the right product -- offering a modern data warehousing and databasing application.

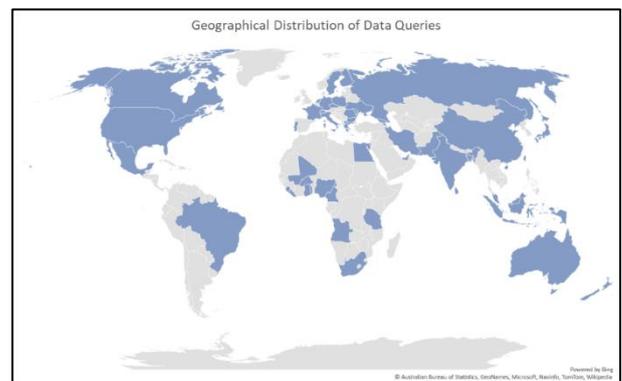Working with the CBN Statistics Department team in Abuja.

Demo and Trialling

In 2018, DataWarehousePro's team gave in Abuja a demo presentation to management and staff on the DataWarehousePro capabilities. The Statistics Department requested a free three-month trial license to allow its team to fully assess the DataWarehousePro functionality.

During the trial period, we provided a full technical support -- on bulk data uploads, data organization, archiving protocols, data security and answering management questions. We were very happy how well the CBN team mastered the use of the application, confirming that the functionality is intuitive and user friendly. In less than a month, the Statistics Department fully migrated its core macroeconomic database to the DataWarehousePro platform.

At the end of the trial period, the CBN Statistics purchased the full corporate license.

Data usage quickly skyrocketed. Every quarter now, the CBN Statistics DWP services over 25,000 data requests from more than 60 countries.

Workshop for DataWarehousePro users.

Corporate Service Package

The DataWarehousePro is immediately functional and customers see its value very early on. In a course of a month, the CBN team successfully migrated its core macroeconomic database to the new platform. The Corporate license met more than 80 percent of the CBN Statistics' needs, including:

- full DWP functionality;
- unlimited data space;
- access rights with delineated user and administrator interfaces;
- customized domain;
- daily database backups;
- API connectivity;
- quarterly data usage reports;
- staff training and users manuals;
- full technical support.

Technical support has been successfully provided remotely via video conferencing. The cooperation between the CBN team in Abuja and the DWP team in Wellington worked well and fully replaced needs for on-line visits, significantly cutting down on costs for the customer.

We are successful because we provided trusted services. The success of our work derives from our customers' trust in us. We listen to their needs, and deliver on time and budget. Moreover, our team is friendly and joy to work with.

Requests for Customization

Customization is a cost-effective way to organically growing a data warehouse functionality hand-in-hand with users' needs. For instance, since the beginning of the project, the Statistics Department has requested additional customized functionality in the areas of user administration, automated data collection (e.g., for balance of payments per IMF's BPM6), supported data formats, multi-level data validation, or customized data release management. Each functionality is priced separately and makes an inherent part of the corporate license subscription.

We continue providing an agile support to the CBN.

Data usage

The DWP platform quickly started to service quarterly over 25,000 data requests from more than 60 countries.

Testimonials

"The DWP has continued to aid the Department in its mandate to disseminate comprehensive, timely, accurate and reliable data to stakeholders. We have enjoyed a seamless working relationship with the DWP team, as well as a smooth-running data application. The DWP

M.M. Tumala, Director Statistics Department, CBN

SUMMARY

Objective:
Replace an outdated macroeconomic database software.

Solution:
Trialling ang remote implementation of DataWarehousePro software. Develop and deploy customized features.

Benefits:
A solution package including:
- Fast implementation. Customer gets an immediate value.
- Free 3-month trial before committing to a purchase.
- Full corporate license with full technical support (provided remotely with significant cost saving).
- Customized functionality.